

# ZTE CHAT

## Quick Start Guide

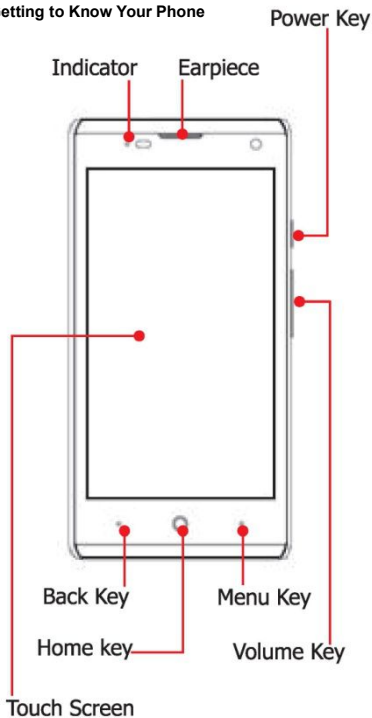
See [ztemobiles.com.au](http://ztemobiles.com.au) for more help

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## Getting to Know Your Phone



## Key Functions




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| Key                                                                                      | Function                                                                                                                                                                                                                      |
|------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Power Key                                                                                | <ul style="list-style-type: none"><li>• Press to wake up your phone.</li><li>• Press and hold to select Silent, Vibrate or Flight mode, or to power on and off.</li><li>• Press to switch your phone to Sleep mode.</li></ul> |
| Back                                                                                     | <ul style="list-style-type: none"><li>• Touch to go to the previous screen.</li></ul>                                                                                                                                         |
| Home                                                                                     | <ul style="list-style-type: none"><li>• Touch to return to the Home Screen from any application or screen.</li><li>• Press and hold for Google search</li></ul>                                                               |
| Options                                                                                  | <ul style="list-style-type: none"><li>• Press for Options on the current screen</li><li>• Press and hold to view recent apps.</li></ul>                                                                                       |
| Volume Keys                                                                              | <ul style="list-style-type: none"><li>• Press or hold to turn the volume up or down.</li></ul>                                                                                                                                |
| Apps  | <ul style="list-style-type: none"><li>• Access the device Applications and Widgets menu.</li></ul>                                                                                                                            |

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## LEDStatus indicator

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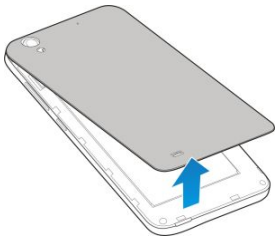
|                                                                                            |                                                                                           |
|--------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|
| Red     | Less than 10% battery charge                                                              |
| Orange  | Between 10 – 70% charge                                                                   |
| Green   | More than 70% charge                                                                      |
| LED Flashing                                                                               | Message, Missed Call or Notification. The colour represents the charge level shown above. |

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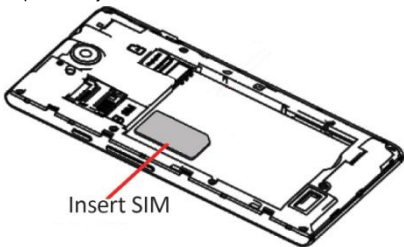
## Install the Standard Sized SIM Card(s)

This device only supports Standard SIM or 2FF size. Do not use a micro SIM (3FF) or non-approved SIM card adaptors.

1. Remove the back cover.



2. Insert your SIM card into the slot as shown and push it fully into the SIM slot.



**NOTE:** The SIM slot supports Standard sized SIM cards only (2FF). Do not use an adaptor which may damage your device.

## Install a microSD Card (optional)

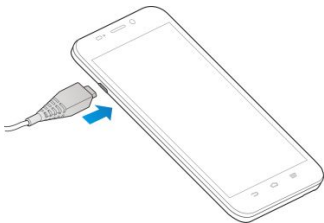
A microSD card can be installed or removed while the phone is turned on. You need to unmount the microSD card before removing it. The device supports microSD(HC) cards up to 32GB.

1. Remove the back cover.
2. Hold your microSD card with the metal contacts facing down and slide it in.
3. Press the cover gently to click back into place.

## Charge the Battery

**WARNING!** Use only ZTE approved chargers and cables. The use of unapproved accessories could damage your phone and battery or present a fire risk.


1. Check the orientation of the charging jack and gently insert into the handset charging port.
2. Connect the charger to a standard AC wall outlet.
3. Disconnect the charger when the battery is fully charged.
4. Battery life will improve after a few charge cycles.



## **Power Your Phone On or Off**

- Hold the **Power Key** to switch on your phone.
- To switch it off, hold the **Power Key** to view the options. Touch **Power off**, and then touch **OK**.

## **Wake Up Your Phone**

1. Press the **Power Key** to activate your screen display.
2. Press and hold the lock icon  to unlock the screen.

**NOTE:** If you have set an 'unlock pattern', or a PIN/password for your phone, you'll need to draw the pattern or enter the PIN/password to unlock your screen.

## **Restarting Your Phone**

If the screen freezes or takes too long to respond, remove the battery. Press the power key to restart your device.

## **First time power up, Google Account**


It is recommended that you create or log in with a Google account. Creating an account gives you access to the Google Play Store to update, download and manage your applications, and can protect your account by backing up Contacts and other data. If you lock your device and forget your unlock code (PIN or pattern) then you can unlock the device using your Google account password. Follow the steps in the first time wizard to set up or log into a Google account.

## **Factory Reset if you have forgotten your PIN, password or unlock pattern**

Press the Emergency Call button on any locked screen to open the dialler. Enter \*983\*987# to reset

## How to get to Settings

There are a few ways to get to the Settings menu:

1. Go to Apps > Settings 
2. Press Options > Settings on the Home Screen
3. Pull down the Notifications panel and press








From Settings you can customise all your phone settings to suit your needs.

## Using the Touch Screen







You can use the touch screen in various ways:

- Touch text entry fields to bring up the keyboard.  
Touch buttons, or icons to use them
- Touch and Hold. A long press on some icons brings up further options. I.e In Messaging, press and hold a message to Forward.
- Swipe horizontally or vertically on screens to move between screens.
- Drag, press and hold on an icon to move it on the screen. Release at the target position.
- Pinch Zoom, on the Camera, Maps, Browser and Gallery you can zoom in and out by placing two fingers on the screen at once and pinching together or spreading apart.
- Auto rotation when enabled will automatically rotate from portrait to landscape.

## Making Calls







1. Touch Home Key >  > 
2. Enter the phone number using the keypad.  
Touch  to delete wrong digits.
3. Press Options  to add a Pause or Wait if required
4. Press and hold the 0 key to enter the plus (+) symbol for international dialling.
5. Touch the Phone icon  below the keypad to dial.

## Options during a call

- Press  to open the number pad
- Press  to use loudspeaker (Handsfree) mode
- Press  to mute the microphone
- Press  to put the current call on hold
- Press  to dial in another party (Conference)
- Press  to End the call

## When you receive a phone call

The display shows the caller ID and any additional information about the caller saved in Contacts.

- swipe  right to  to answer the call,
- swipe  left to  to reject the call,
- swipe  up to  to reject the call and send an SMS which is displayed on screen.

Set this at Dialler > Options > Settings > Other Settings > Quick responses

**TIP:** You can silence the incoming ring by pressing either of the Volume keys.







## Adjusting Volumes

The side volume keys work in three different ways:

1. When you are on a call use the volume keys to adjust the in call volume.
2. When you are using a media application, such as music, video or games, the volume keys adjust the media volume.
3. At other times when you are not in either of the above states, the volume keys set the ringtone volume or enable vibrate mode at minimum volume.

## Enable Silent or Vibrate mode

Press and hold the Power Key and then touch  to enable silent mode, touch  to enable vibrate mode, or touch  to disable silent mode.

Go to Apps > Settings > Audio Profiles >  > Vibrate to enable Vibrate on Ring.

## Access the Quick Settings Panel

Swipe down from the top of the screen and touch the Quick Setting icon. Tap to enable or disable the features. Some icons can be configured with a long press (press and hold).

## Connect to a local Wi-Fi network

1. Touch Home > Apps > Settings > Wi-Fi, switch to On.
2. Tap Wi-Fi to view available networks.
3. Touch a network name to connect to it.

Previously connected networks will connect automatically. If the network is secured enter the password.

## Messaging



You can use **Messaging** to exchange text messages (SMS) and multimedia messages (MMS).

### Open the Messaging Screen




Touch  in the Home Screen or from Apps .

The **Messaging** screen opens, where you can create a new message, search for messages, or open an ongoing message thread.

1. Touch  to write a new message.
2. Touch  to search within messages
3. Touch an existing message to open the thread.

### Send a Text Message

On the **Messaging** screen, touch  at the bottom to create a new message.


Enter the recipient's number or, if the recipient is stored in Contacts the first letters of their name. As matching contacts appear, you can touch a suggested recipient.

Touch the Type text message field, and enter your message using the keypad.

Touch  to Send.

### Reply to a Message


Messages you receive are appended to existing threads of the same number. A new thread is created for new numbers.

1. On the **Messaging** screen, touch the thread that has the message you want to reply to.
2. Type your reply in the text box at the bottom. You can touch the attach icon + if you want to reply with an MMS.
3. Touch  to Send.


## View Message Details

1. Touch and hold a message in a thread.
2. Touch **View message details** to see the message type, sender or receiver, time and date .

## Send a Multimedia Message

On the **Messaging** screen, touch  at the bottom to create a new message.

Enter the recipient and the text of the message, as you do when sending a text message.

Touch the  icon to add an attachment:


|                        |                                                               |
|------------------------|---------------------------------------------------------------|
| <b>Capture picture</b> | Take a photo and add to your message.                         |
| <b>Capture video</b>   | Shoot a video clip and add to your message.                   |
| <b>Record audio</b>    | Record an audio file and add to your message.                 |
| <b>Contact</b>         | Select a contact to add to your message as an attachment.     |
| <b>Pictures</b>        | Select a picture to add to your message.                      |
| <b>Videos</b>          | Select a video clip to attach to your message.                |
| <b>Audio</b>           | Select an audio file to add to your message.                  |
| <b>Calendar</b>        | Add a Calendar event such as an appointment or meeting (VCS). |
| <b>Slideshow</b>       | Add a series of pictures                                      |

Touch  to Send.



**TIPS:** The maximum MMS size is 300KB. Large images are automatically re-sized but video files may be too large to send. Send large Video files by email instead or share using Social Media.

## Forward a Message


In **Messaging** touch the thread to open the SMS.

1. Touch and hold the message.
2. Touch **Forward** in the menu that opens.
3. Enter a recipient for the message and edit the content if you want.
4. Touch  to Send.


## Delete messages:

1. On the **Messaging** screen, touch a thread.
2. Touch  > **Select item(s)**.
3. Touch the messages you want to delete.
4. Touch  at the bottom.
5. Touch **Delete**.

## Delete message threads:

1. On the **Messaging** screen, touch and hold the thread to delete.
2. If there are more threads you want to delete, touch them one by one.
3. Touch  at the bottom.
4. Touch **Delete**.

## Message Settings

Touch  > **Settings** in the **Messaging** screen to change **Messaging** settings.

## Enable Group MMS

Go to Message Settings (see above) > Multimedia and check Group messaging. All multi party SMS will be converted to MMS. Recipients can use Reply All to reply to the whole group.

MMS requires the sender and receiver to have an active data account. Users without data will not receive the MMS.


## Open/Close the Notification Panel

Notifications report the arrival of new messages, calendar events, and alarms, as well as ongoing events, such as when you've configured your phone as a Wi-Fi hotspot. You can open the notification panel to view the details of notifications.

- To open the notification panel, swipe your finger down from the top of the screen.
- To close the notification panel, swipe your finger up from the bottom of the screen or touch the Back Key.

## Respond to or Remove a Notification

In the notification panel, you can respond to a notification or remove the notifications.

- To respond to a notification, just touch it.
- To remove a notification, swipe it sideways.
- To dismiss all notifications touch  in the top right corner
- Most apps that send notifications, such as Gmail and Hangouts, have notification settings that you can adjust.

## Opening apps



Touch Home Key > Apps  to open the Apps menu. Slide left or right to view more.




















## Place Apps and Widgets on the Home Screen

Touch and hold an App icon from the Apps menu to copy it to your home screen. Drag the icon and release at the required destination on your home screen.

Touch Widgets at the top of the screen to add various Widgets to your home screen. Touch and hold the Widget and drag to the required destination on your home screen.

## Phone Status Icons

The phone status icons are shown in the top right portion of the notifications panel:

|                                                                                    |                           |                                                                                     |                              |
|------------------------------------------------------------------------------------|---------------------------|-------------------------------------------------------------------------------------|------------------------------|
| G                                                                                  | GPRS network              |    | No Signal                    |
| E                                                                                  | EDGE network              |    | Signal strength (no data)    |
| 3G                                                                                 | 3G network                |    | Signal strength (data ready) |
| H                                                                                  | HSDPA network             |    | Mobile data in use           |
|    | Flight mode               |    | Ringer off                   |
|    | Emergency calls only      |    | Microphone off (muted)       |
|   | Battery flat              |   | Vibrate on                   |
|  | Battery low               |  | Speaker on                   |
|  | Battery partially drained |  | Connected to a Wi-Fi network |
|  | Battery full              |  | Wi-Fi data in use            |
|  | Battery charging          |  | Headset connected            |
|  | Bluetooth on              |                                                                                     |                              |

## Notification Icons

The notification icons are shown in the top left portion of the notifications panel:

|                                                                                     |                               |                                                                                     |                                              |
|-------------------------------------------------------------------------------------|-------------------------------|-------------------------------------------------------------------------------------|----------------------------------------------|
|    | New SMS                       |    | microSD card not mounted                     |
|    | New MMS                       |    | microSD card removed                         |
|    | New Email                     |    | Upcoming event                               |
|    | New Gmail message             |    | Call on hold                                 |
|    | New Hangouts message          |    | New Wi-Fi network detected                   |
|    | Problem with SMS/MMS delivery |    | Downloading data                             |
|  | Missed call                   |  | Uploading data                               |
|  | Call in progress              |  | USB tethering is on                          |
|  | USB connected                 |  | Portable Wi-Fi hotspot or Wi-Fi direct is on |
|  | Song is playing               |  | GPS is on                                    |
|  | Updates available             |  | Bluetooth is on                              |

## Battery Warnings




Do not disassemble the case. Do not disassemble or short circuit the battery terminals.

Do not dispose of the unit or battery in a fire, the internal battery may explode.

## Safety and Warning Notices

|                                                                                     |                                                                                           |
|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|
|    | Don't make or receive handheld calls while driving. Never text while driving.             |
|    | For body-worn operation maintain a separation of 15 mm.                                   |
|    | Small parts may cause choking.                                                            |
|    | Your phone can produce a loud sound.                                                      |
|    | To prevent possible hearing damage, do not listen at high volume levels for long periods. |
|    | Avoid contact with anything magnetic.                                                     |
|    | Keep away from pacemakers and other electronic medical devices.                           |
|   | Turn off when asked to in hospitals and medical facilities.                               |
|  | Turn off when told to in aircrafts and airports.                                          |
|  | Turn off when near explosive materials or liquids.                                        |
|  | Don't use at petrol stations.                                                             |
|  | Your phone may produce bright or flashing lights.                                         |
|  | Don't dispose of your phone in fire.                                                      |
|  | Avoid extreme temperatures.                                                               |
|  | Avoid contact with liquids. Keep your phone dry.                                          |



|                                                                                   |                                                                            |
|-----------------------------------------------------------------------------------|----------------------------------------------------------------------------|
|  | Do not attempt to disassemble your phone.                                  |
|  | Only use approved accessories.                                             |
|  | Don't rely on your phone as a primary device for emergency communications. |

## Transfer files to a Computer

Connecting to a computer enables you to transfer music, pictures and other files to and from your handset. There are various ways to do this.

1. Connect using a USB lead. Select MTP on the handset to browse the handset folders on your PC.
2. Use Google Drive to share files in the cloud
3. Connect via Bluetooth to share files with other devices.

See the full User Guide available on line at [www.zte.com.au](http://www.zte.com.au) for more details.

**MAC users need to download the File Transfer app from Android onto your MAC device.**

## Declaration of Conformity (SAR)

We declare that the product(s) detailed in this manual, and in combination with our accessories, conform with the essential requirements of The Radio Communications Standard (Electro-magnetic Radiation Human Exposure) 2003 and the Australian Communications and Media Authority Section 376 of the Telecommunications Act 1997. The highest value SAR recorded for this device is published on [ztemobiles.com.au](http://ztemobiles.com.au)

